

To: All Members of the Community and Wellbeing Committee

Dear Councillor

COMMUNITY AND WELLBEING COMMITTEE - TUESDAY, 22ND JANUARY, 2019

Please find attached the following report(s) for the meeting of the Community and Wellbeing Committee to be held on Tuesday, 22nd January, 2019. This replaces the document included in the original Agenda pack published previously.

10. FEES AND CHARGES REPORT (Pages 3 - 12)

This supplement corrects a publication error in the previous version of Annex 1 to the report, and replaces the previous version. The version previously published omitted charges for the Council's Venues, Parks, Sports Pitches, Community & Wellbeing Centre and Private Sector Housing in error.

For further information, please contact Tim Richardson, 01372 732122 or trichardson@epsom-ewell.gov.uk

Yours sincerely



Chief Executive

This page is intentionally left blank

Service: Property & Regeneration
Service Manager: Mark Shepherd

| Service | Charged At | Description | Unit | 2018/19 | 2019/20 | % Change |
|------------------|------------|---|-----------------|---------|---------|----------|
| Playhouse | | | | | | |
| | | Hire Commercial Rate | | | | |
| | | Auditorium - Monday to Saturday 10:00 to 23:00 | per hour | 156.00 | 161.00 | 3.2% |
| | | Auditorium - Monday to Saturday 23:00 to 10:00 | per hour | 312.00 | 322.00 | 3.2% |
| | | Auditorium - Sunday/BHol 10:00 to 23:00 | per hour | 156.00 | 161.00 | 3.2% |
| | | Auditorium - Sunday/BHol 23:00 to 10:00 | per hour | 312.00 | 322.00 | 3.2% |
| | | Hire Community Rate | | | | |
| | | Auditorium - Monday to Saturday 10:00 to 23:00 | per hour | 75.00 | 77.50 | 3.3% |
| | | Auditorium - Monday to Saturday 23:00 to 10:00 | per hour | 150.00 | 155.00 | 3.3% |
| | | Auditorium - Sunday/BHol 10:00 to 23:00 | per hour | 75.00 | 77.50 | 3.3% |
| | | Auditorium - Sunday/BHol 23:00 to 10:00 | per hour | 150.00 | 155.00 | 3.3% |
| | | Myers Studio - Monday to Sunday 10:00 to 18:00 | per hour | 28.50 | 29.50 | 3.5% |
| | | Myers Studio - Monday to Sunday 18:00 to 23:00 | per hour | 28.50 | 29.50 | 3.5% |
| | | Hire Standard Rate | | | | |
| | | Auditorium - Monday to Saturday 10:00 to 23:00 | per hour | 105.00 | 108.00 | 2.9% |
| | | Auditorium - Monday to Saturday 23:00 to 10:00 | per hour | 210.00 | 216.00 | 2.9% |
| | | Auditorium - Sunday/BHol 10:00 to 23:00 | per hour | 105.00 | 108.00 | 2.9% |
| | | Auditorium - Sunday/BHol 23:00 to 10:00 | per hour | 210.00 | 216.00 | 2.9% |
| | | Members Bar | per hour | 27.50 | 28.00 | 1.8% |
| | | Myers Studio - Monday to Sunday 10:00 to 18:00 | per hour | 36.50 | 37.50 | 2.7% |
| | | Myers Studio - Monday to Sunday 18:00 to 23:00 | per hour | 46.50 | 47.50 | 2.2% |
| | | Membership Out of Borough Residents | | | | |
| | | Adult | Per annum | 21.00 | 21.00 | 0.0% |
| | | Adult Couple | Per annum | 29.00 | 29.00 | 0.0% |
| | | Disabled | One off payment | 15.00 | 15.00 | 0.0% |
| | | Family (2 adults and all children under 16) | Per annum | 34.00 | 34.00 | 0.0% |
| | | Family Add ons (children only) | Per annum | 6.00 | 6.00 | 0.0% |
| | | Over 65 | Per annum | 15.00 | 15.00 | 0.0% |
| | | Unemployed (upon 6 monthly proof of unemployment) | 6 months | 6.00 | 6.00 | 0.0% |
| | | Membership Residents | | | | |
| | | Adult | Per annum | 19.00 | 19.00 | 0.0% |
| | | Adult Couple | Per annum | 26.00 | 26.00 | 0.0% |
| | | Disabled | One off payment | 12.00 | 12.00 | 0.0% |
| | | Family (2 adults and all children under 16) | Per annum | 29.00 | 29.00 | 0.0% |
| | | Family Add ons (children only) | Per annum | 5.00 | 5.00 | 0.0% |
| | | Over 65 | Per annum | 12.00 | 12.00 | 0.0% |
| | | Student | Per annum | 5.00 | 5.00 | 0.0% |
| | | Unemployed (upon 6 monthly proof of unemployment) | 6 months | 5.00 | 5.00 | 0.0% |

Service: Property & Regeneration
Service Manager: Mark Shepherd

| Service | Charged At | Description | Unit | 2018/19 | 2019/20 | % Change |
|------------------|------------|---|---------------------------|---------|---------|----------|
| Playhouse | | | | | | |
| | | Other Charges | | | | |
| | | Additional Technicians | Per hour | 21.40 | 22.40 | 4.7% |
| | | Basic Technical Facilities (Auditorium) | Per performance/rehearsal | 112.50 | 116.00 | 3.1% |
| | | Basic Technical Facilities (Myers) | Per performance/rehearsal | 58.50 | 60.00 | 2.6% |
| | | Box Office Set Up (Main Auditorium) | Per week | 60.00 | 61.50 | 2.5% |
| | | Box Office Set Up (Main Auditorium) | Per performance | 27.50 | 28.50 | 3.6% |
| | | Box Office Set Up (Myers Studio) | Per week | 15.60 | 16.00 | 2.6% |
| | | Box Office Set Up (Myers Studio) | Per performance | 8.30 | 8.50 | 2.4% |
| | | Change of Stage Format | Per performance/rehearsal | 142.00 | 147.00 | 3.5% |
| | | Digital Only Marketing Package | Per event | 36.00 | 37.50 | 4.2% |
| | | Follow Spot Operator | Per hour | 17.00 | 18.00 | 5.9% |
| | | Full Marketing Package | Price on application | 0.00 | 0.00 | 0.0% |
| | | Grand Piano | Per performance/rehearsal | 117.00 | 120.50 | 3.0% |
| | | Miscellaneous Equipment | Price on application | 0.00 | 0.00 | 0.0% |
| | | Myers Studio Full Marketing Package | Price on application | 0.00 | 0.00 | 0.0% |
| | | Piano Tuning | Per item | 107.00 | 110.00 | 2.8% |
| | | Postage | per posting | 1.35 | 1.40 | 3.7% |
| | | Technical Equipment Package | Per performance/rehearsal | 35.00 | 36.00 | 2.9% |
| | | Technical Meeting Charge | Per hour | 30.00 | 31.50 | 5.0% |
| | | Ticket printing (Main auditorium) | Per performance | 45.00 | 46.50 | 3.3% |
| | | Ticket printing (Myers Hall) | Per performance | 15.00 | 15.50 | 3.3% |
| | | Ticket re-prints | per ticket | 1.35 | 1.40 | 3.7% |

Service: Property & Regeneration
Service Manager: Mark Shepherd

| Service | Charged At | Description | Unit | 2018/19 | 2019/20 | % Change |
|--------------------|--|---|---------------------------------------|----------|----------|----------|
| Bourne Hall | | | | | | |
| | Community Rate | | | | | |
| | | Banqueting Suite | day rate | 438.00 | 455.00 | 3.9% |
| | | Main Hall | day rate | 438.00 | 455.00 | 3.9% |
| | | Main Hall or the Banqueting Suite Monday 08:00-Saturday 17:00 | Per Hour | 75.00 | 78.00 | 4.0% |
| | | Main Hall or the Banqueting Suite Saturday 17:00-24:00 | Per Hour | 114.00 | 118.00 | 3.5% |
| | | Other rooms | day rate | 194.00 | 200.00 | 3.1% |
| | | Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room Monday 08:00-Saturday 17:00 | Per Hour | 35.00 | 36.00 | 2.9% |
| | | Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room Saturday 17:00-24:00 | Per Hour | 54.00 | 56.00 | 3.7% |
| | Events (Off Peak Rates: Oct-March, Excl. Easter Weekend & December) | | | | | |
| | | Large Room Part Day Event (Min booking 5 hrs) | Per hour | 93.00 | 96.00 | 3.2% |
| | | Wedding Full Day -12 Hours in 1 large room, 2 hours for a Ceremony Room | Per function | 1,040.00 | 1,080.00 | 3.8% |
| | Events (Peak Rates: April-Oct, Easter Weekend & December) | | | | | |
| | | Large Room Part Day Event (Min booking 5 hrs) | Per hour | 121.00 | 125.00 | 3.3% |
| | | Wedding Full Day -12 Hours in 1 large room, 2 hours for a Ceremony Room | Per function | 1,310.00 | 1,350.00 | 3.1% |
| | Standard Rate | | | | | |
| | | All Rooms | Midnight to 08:00 | 194.00 | 200.00 | 3.1% |
| | | Art Exhibitions | Per week (Or 20% of sales if greater) | 143.00 | 148.00 | 3.5% |
| | | Banqueting Suite | day rate | 511.00 | 527.00 | 3.1% |
| | | Gift/Craft fairs | Per week | 258.00 | 266.00 | 3.1% |
| | | Main Hall | day rate | 511.00 | 527.00 | 3.1% |
| | | Main Hall or the Banqueting Suite Monday 08:00-Saturday 17:00 | Per Hour | 87.00 | 90.00 | 3.4% |
| | | Main Hall or the Banqueting Suite Saturday 17:00-24:00 | Per Hour | 132.00 | 136.00 | 3.0% |
| | | other rooms | day rate | 227.00 | 234.00 | 3.1% |
| | | Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room Monday 08:00-Saturday 17:00 | Per Hour | 38.00 | 39.00 | 2.6% |
| | | Rose Room, Studio Room, Azalea Room, Begonia Room, Camelia Room Saturday 17:00-24:00 | Per Hour | 62.00 | 64.00 | 3.2% |
| | | Sunday Opening | Flat Rate in addition to hourly rates | 365.00 | 380.00 | 4.1% |
| | | Wedding Fairs | Exclusive use of the Venue (Sunday) | 1,720.00 | 1,780.00 | 3.5% |
| | | Museum Club Sessions | per session | 3.50 | 3.60 | 2.9% |

Service: Property & Regeneration
Service Manager: Mark Shepherd

Forward Years
Increased by 3%

| Service | Charged At | Description | Unit | 2018/19 | 2019/20 | % Change | 2020/21 | 2021/22 |
|--------------------------|------------|--|--------------------------|----------|----------|----------|----------|----------|
| Ewell Court House | | | | | | | | |
| Community Rate | | | | | | | | |
| | | Ante room, Whist Room, Meeting Room or Committee Room | Per Hour - Minimum 2hrs | 21.00 | 22.00 | 4.8% | n/a | n/a |
| | | Social Suite | Per hour - Minimum 2hrs | 32.50 | 33.50 | 3.1% | n/a | n/a |
| Standard Rate | | | | | | | | |
| | | Ante room, Whist Room, Meeting Room or Committee Room | Per hour - Minimum 2 hrs | 29.00 | 30.00 | 3.4% | n/a | n/a |
| | | Ante room, Whist Room, Meeting Room or Committee Room - Monday to Thurs | Business Day - 8 Hrs | 174.00 | 180.00 | 3.4% | n/a | n/a |
| | | Bar Hire | Per Hour | 28.00 | 29.00 | 3.6% | n/a | n/a |
| | | Celebratory Room Mon-Thurs | Per day | 1,725.00 | 1,775.00 | 2.9% | 1,830.00 | 1,885.00 |
| | | Celebratory Room Mon-Thurs | Per hour - Minimum 5 hrs | 135.00 | 139.00 | 3.0% | 143.00 | 147.00 |
| | | Celebratory Rooms - Fri /Sat - Peak Rates (April - September & Easter Weekend) | Per Day | 2,700.00 | 2,780.00 | 3.0% | 2,865.00 | 2,950.00 |
| | | Celebratory Rooms - Fri /Sat Peak Part Day Rates (April-September & Easter Weekend) | Per hour - Minimum 5 Hrs | 180.00 | 186.00 | 3.3% | 192.00 | 198.00 |
| | | Celebratory Rooms - Fri/Sat Off-Peak Rates (October-March, Excl. Easter Weekend) | Per Day | 2,080.00 | 2,145.00 | 3.1% | 2,210.00 | 2,280.00 |
| | | Celebratory Rooms - Fri to Sun Off-Peak Part Day Rates (October-March, Excl. Easter Weekend) | Per hour - Minimum 5 hrs | 135.00 | 139.00 | 3.0% | 143.00 | 147.00 |
| | | Celebratory Rooms - Sunday Peak (April to Sept & Easter Weekend) | Per Day | 2,450.00 | 2,360.00 | -3.7% | 2,430.00 | 2,500.00 |
| | | Celebratory Rooms - Sunday Peak Part Day (April to Sept & Easter Weekend) | Per hour - Minimum 5 hrs | 180.00 | 158.00 | -12.2% | 163.00 | 168.00 |
| | | Celebratory Rooms - Sunday Off-Peak Rates (October-March, Excl. Easter Weekend) | Per Day | 1,725.00 | 1,775.00 | 2.9% | 1,830.00 | 1,885.00 |
| | | Kitchen Hire | Per Hour | 33.00 | 35.00 | 6.1% | n/a | n/a |
| | | Social Suite | Per hour - Minimum 2 hrs | 47.00 | 49.00 | 4.3% | n/a | n/a |
| | | Social Suite - Monday to Thurs | Business Day - 8 Hrs | 282.00 | 290.00 | 2.8% | n/a | n/a |

Charges for 2020-21 and 2021-22 are included above, as wedding hirers are more inclined to book at least a year in advance of the wedding date.
The continuation of the 3 year cycle for wedding charges will assist the venue to achieve target.

Service: Parks and Open Spaces
Service Manager: Ian Dyer

| Service | Description | Unit | 2018/19 | 2019/20 | % Change |
|-----------------------------|--|----------------------------------|---------|---------|----------|
| Building charges | | | | | |
| | Auriol Park - Pavilion greater than 10 bookings | Per hour | 17.00 | 17.50 | 2.9% |
| | Auriol Park - Pavilion fewer than 10 bookings | Per hour | 22.50 | 23.25 | 3.3% |
| | Horton - New Room greater than 10 bookings | Per hour | 13.00 | 13.50 | 3.8% |
| | Horton - New Room fewer than 10 bookings | Per hour | 16.50 | 17.00 | 3.0% |
| | Other Park Pavilions greater than 10 bookings | Per hour | 15.00 | 15.50 | 3.3% |
| | Other Park Pavilions fewer than 10 bookings | Per hour | 18.00 | 18.50 | 2.8% |
| | Other Parks out of normal hours charge | Per hour | 44.00 | 45.50 | 3.4% |
| Allotments | | | | | |
| | Allotment rent and water charge | Per sq m | 0.42 | 0.43 | 2.4% |
| | New agreement - mark out and offer | per plot (up to 80 sq m) | 30.75 | 31.75 | 3.3% |
| Parks | | | | | |
| | Barbecue hire Up to 12 people, Mon-Fri (Minimum 2 hours) | Per hour | 13.30 | 13.75 | 3.4% |
| | Barbecue hire Up to 12 people, Sat-Sun (Minimum 2 hours) | Per hour | 18.00 | 18.60 | 3.3% |
| | Barbecue hire Up to 50 people, Mon-Fri (Minimum 4 hours) | Per hour | 17.25 | 17.80 | 3.2% |
| | Barbecue hire Up to 50 people, Sat-Sun (Minimum 4 hours) | Per hour | 27.00 | 28.00 | 3.7% |
| | Borough banner boards | Per board per week | 71.00 | 73.25 | 3.2% |
| | Borough banner commercial | A4 poster on all boards per week | 36.00 | 37.25 | 3.5% |
| | Permission to use small gazebo | small gazebo permission | 12.00 | 12.40 | 3.3% |
| | Permission to use small tent | small tent permission | 12.00 | 12.40 | 3.3% |
| Local Nature Reserve | | | | | |
| | Countryside Team annual guided walk-adult | Per Walk | 5.00 | 5.00 | 0.0% |
| | Countryside Team annual guided walk-child under 16 | Per Walk | 2.50 | 2.50 | 0.0% |

Service: Sports Pitches
Service Manager: Ian Dyer

| Service | Description | Unit | 2018/19 | 2019/20 | % Change |
|---|---|----------------|---------|---------------------|----------|
| Pitches | | | | | |
| Court Rec Astro Turf Multicage - Adults | April to September Mon-Fri from 15:00 hrs onwards | per hour | 43.25 | 44.75 | 3.5% |
| | April to September Sat-Sun | per hour | 45.50 | 47.00 | 3.3% |
| | Mon to Fri between 08:00 hrs to 15:00 hrs | per two hours | 23.25 | 24.00 | 3.2% |
| | October to March Mon to Fri from 15:00 hrs onwards | per hour | 45.50 | 47.00 | 3.3% |
| | October to March Sat to Sun | per hour | 45.50 | 47.00 | 3.3% |
| Court Rec Astro Turf Multicage - Juniors | April to September Mon-Fri from 15:00 hrs onwards | per hour | 34.00 | 35.25 | 3.7% |
| | April to September Sat-Sun | per hour | 36.25 | 37.50 | 3.4% |
| | Borough Schools(term time) between 08:00 to 15:00 | per day | 20.75 | 21.40 | 3.1% |
| | Mon to Fri between 08:00 hrs to 15:00 hrs | per four hours | 20.75 | 21.40 | 3.1% |
| | October to March Mon to Fri from 15:00 hrs onwards | per hour | 36.25 | 37.50 | 3.4% |
| Cricket - Adults | October to March Sat to Sun | per hour | 36.25 | 37.50 | 3.4% |
| | Monday to Friday | Per match | 86.00 | 89.00 | 3.5% |
| Cricket - Juniors | Saturday and Sunday | Per match | 150.50 | 155.00 | 3.0% |
| | Monday to Friday | Per match | 42.75 | 44.25 | 3.5% |
| Football - Adults | Saturday and Sunday | Per match | 66.00 | 68.00 | 3.0% |
| | Monday to Friday | Per match | 72.25 | 74.50 | 3.1% |
| Football - Juniors | Saturday and Sunday | Per match | 113.25 | 117.00 | 3.3% |
| | Monday to Friday | Per match | 35.60 | 36.75 | 3.2% |
| Mini Soccer - Juniors | Saturday and Sunday | Per match | 55.75 | 57.50 | 3.1% |
| | Monday to Friday | Per match | 22.25 | 23.00 | 3.4% |
| Harrier Centre | Saturday and Sunday | Per match | 31.70 | 32.70 | 3.2% |
| | | | | | |
| Hall | Monday to Friday (08:00 to 15:00 hrs) Softplay | Per day | 71.50 | 74.00 | 3.5% |
| | Monday to Friday (15:00 to 21:00 hrs) | Per hour | 25.00 | 25.80 | 3.2% |
| | Saturday & Sunday | Per hour | 29.20 | 30.20 | 3.4% |
| | Saturday & Sunday (09:00-12:00,12:00-15:00,15:00-18:00) | Per session | 58.40 | 60.00 | 2.7% |
| | Annual Membership | Per year | 0.00 | 156.00 | |
| Track | Monday to Friday (08:00 to 21:00hrs) | per hour | 29.20 | 30.10 | 3.1% |
| | Saturday and Sunday | per hour | 29.20 | 30.10 | 3.1% |
| | Sports Days Monday to Friday | per day | 226.00 | 240.00 | 6.2% |
| | Charities | per hour | 11.20 | 11.50 | 2.7% |
| | Drop in Session | per session | 2.70 | 2.80 | 3.7% |
| Hall & Track | Athletics Activities Monday to Friday | per hour | 28.30 | 29.30 | 3.5% |
| | | | | | |
| Bowling Home Ground Agreement - Pavilion | | | | | 3.0% |
| Bowling Home Ground Agreement - Bowling Green | | | | | 3.0% |
| Epsom Cricket Club - Alexandra Pavilion | | | | | 3.0% |
| | | | | | |
| Football Home Ground Agreement - Auriol Park | | | | | |
| The conditions of the Football Foundation grant for Auriol Park and Pavilion prohibits EEBC from raising home ground agreements above RPI annually, without their written permission. | | | | Sept 2018 RPI: 3.3% | 3.0% |
| Football Home Ground Agreement - All other pitches | | | | | 3.0% |

Service: Community & Wellbeing Centre
Service Manager: Ian Dyer

| Service | Charged At | Description | Unit | 2018/19 | 2019/20 | 2019/20 | % Change | % Change |
|-----------------------|------------|--|----------|--------------------|--------------------|--------------------|--------------------|----------|
| | | | | self caretaking | with caretaking | self caretaking | with caretaking | |
| Social Centre | | | | | | | | |
| Community Rate | | | | | | | | |
| | | Counselling Room - Monday to Friday 6pm-11pm | Per hour | 17.00 | 17.00 | 17.85 | 0.0% | 5.0% |
| | | Counselling Room - Monday to Friday 9am-6pm | Per hour | 14.75 | 14.75 | 15.50 | 0.0% | 5.1% |
| | | Counselling Room - Saturday and Sunday 6pm-11pm | Per hour | 25.70 | 25.70 | 27.00 | 0.0% | 5.0% |
| | | Counselling Room - Saturday and Sunday 9am-6pm | Per hour | 17.30 | 17.30 | 18.20 | 0.0% | 5.2% |
| | | Dining Room (50) - Monday to Friday 18.00 to 23.00 | Per hour | 24.50 | 24.50 | 25.75 | 0.0% | 5.1% |
| | | Dining Room (50) - Monday to Friday 9.00 to 18.00 | Per hour | 23.00 | 23.00 | 24.15 | 0.0% | 5.0% |
| | | Dining Room (50) - Saturday/Sunday 18.00 to 23.00 | Per hour | 34.00 | 34.00 | 35.70 | 0.0% | 5.0% |
| | | Dining Room (50) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 24.65 | 24.65 | 25.90 | 0.0% | 5.1% |
| | | Half Hall (60) - Monday to Friday 18.00 to 23.00 | Per hour | 18.50 | 18.50 | 19.45 | 0.0% | 5.1% |
| | | Half Hall (60) - Monday to Friday 9.00 to 18.00 | Per hour | 15.25 | 15.25 | 16.00 | 0.0% | 4.9% |
| | | Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 18.50 | 18.50 | 19.45 | 0.0% | 5.1% |
| | | Hall (120) - Monday to Friday 18.00 to 23.00 | Per hour | 27.50 | 27.50 | 28.90 | 0.0% | 5.1% |
| | | Hall (120) - Monday to Friday 9.00 to 18.00 | Per hour | 25.50 | 25.50 | 26.80 | 0.0% | 5.1% |
| | | Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs) | Per hour | 38.00 | 38.00 | 39.90 | 0.0% | 5.0% |
| | | Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 27.50 | 27.50 | 28.90 | 0.0% | 5.1% |
| | | Park Lounge (50) - Monday to Friday 18.00 to 23.00 | Per hour | 24.50 | 24.50 | 25.75 | 0.0% | 5.1% |
| | | Park Lounge (50) - Monday to Friday 9.00 to 18.00 | Per hour | 23.00 | 23.00 | 24.15 | 0.0% | 5.0% |
| | | Park Lounge (50) - Saturday/Sunday 18.00 to 23.00 | Per hour | 34.00 | 34.00 | 35.70 | 0.0% | 5.0% |
| | | Park Lounge (50) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 25.00 | 25.00 | 26.25 | 0.0% | 5.0% |
| | | Small lounge (25) - Monday to Friday 18.00 to 23.00 | Per hour | 17.50 | 17.50 | 18.40 | 0.0% | 5.1% |
| | | Small lounge (25) - Monday to Friday 9.00 to 18.00 | Per hour | 15.00 | 15.00 | 15.75 | 0.0% | 5.0% |
| | | Small lounge (25) - Saturday/Sunday 18.00 to 23.00 | Per hour | 26.00 | 26.00 | 27.30 | 0.0% | 5.0% |
| | | Small lounge (25) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 17.50 | 17.50 | 18.40 | 0.0% | 5.1% |
| Standard Rate | | | | | | | | |
| | | Counselling Room - Monday to Friday 6pm-11pm | Per hour | 21.50 | 21.50 | 22.60 | 0.0% | 5.1% |
| | | Counselling Room - Monday to Friday 9am-6pm | Per hour | 17.75 | 17.75 | 18.65 | 0.0% | 5.1% |
| | | Counselling Room - Saturday and Sunday 6pm-11pm (Min 2 hrs) | Per hour | 28.10 | 28.10 | 29.50 | 0.0% | 5.0% |
| | | Counselling Room - Saturday and Sunday 9am-6pm (Min 2 hrs) | Per hour | 21.50 | 21.50 | 22.60 | 0.0% | 5.1% |
| | | Dining Room (50) - Monday to Friday 18.00 to 23.00 | Per hour | 31.00 | 31.00 | 32.55 | 0.0% | 5.0% |
| | | Dining Room (50) - Monday to Friday 9.00 to 18.00 | Per hour | 28.50 | 28.50 | 29.93 | 0.0% | 5.0% |
| | | Dining Room (50) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs) | Per hour | 41.00 | 41.00 | 43.05 | 0.0% | 5.0% |
| | | Dining Room (50) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 31.50 | 31.50 | 33.10 | 0.0% | 5.1% |
| | | Half Hall (60) - Monday to Friday 18.00 to 23.00 | Per hour | 22.00 | 22.00 | 23.10 | 0.0% | 5.0% |
| | | Half Hall (60) - Monday to Friday 9.00 to 18.00 | Per hour | 18.00 | 18.00 | 18.90 | 0.0% | 5.0% |
| | | Half Hall (60) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 22.00 | 22.00 | 23.10 | 0.0% | 5.0% |
| | | Hall (120) - Monday to Friday 18.00 to 23.00 | Per hour | 36.00 | 36.00 | 37.80 | 0.0% | 5.0% |
| | | Hall (120) - Monday to Friday 9.00 to 18.00 | Per hour | 32.00 | 32.00 | 33.60 | 0.0% | 5.0% |
| | | Hall (120) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs) | Per hour | 43.50 | 43.50 | 45.70 | 0.0% | 5.0% |
| | | Hall (120) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 35.50 | 35.50 | 37.30 | 0.0% | 5.1% |
| | | Park Lounge (50) - Monday to Friday 18.00 to 23.00 | Per hour | 31.00 | 31.00 | 32.55 | 0.0% | 5.0% |
| | | Park Lounge (50) - Monday to Friday 9.00 to 18.00 | Per hour | 28.50 | 28.50 | 29.95 | 0.0% | 5.1% |
| | | Park Lounge (50) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs) | Per hour | 41.25 | 41.25 | 43.30 | 0.0% | 5.0% |
| | | Park Lounge (50) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 31.00 | 31.00 | 32.55 | 0.0% | 5.0% |
| | | Small lounge (25) - Monday to Friday 18.00 to 23.00 | Per hour | 22.00 | 22.00 | 23.10 | 0.0% | 5.0% |
| | | Small lounge (25) - Monday to Friday 9.00 to 18.00 | Per hour | 18.00 | 18.00 | 18.90 | 0.0% | 5.0% |
| | | Small lounge (25) - Saturday/Sunday 18.00 to 23.00 (Min 2 hrs) | Per hour | 28.85 | 28.85 | 30.30 | 0.0% | 5.0% |
| | | Small lounge (25) - Saturday/Sunday 9.00 to 18.00 (Min 2 hrs) | Per hour | 22.00 | 22.00 | 23.10 | 0.0% | 5.0% |

Service: Community & Wellbeing Centre

Service Manager: Ian Dyer

| Service | Description | Unit | 2018/19 | 2019/20 | % Change |
|-------------------------|---|------------------|------------|---------|----------|
| Wellbeing Centre | | | | | |
| | Bathing service | Per occasion | 10.00 | 10.50 | 5.0% |
| | Bathing Service (persons in receipt of Benefits) | Per occasion | 5.40 | 6.00 | 11.1% |
| | Hairdressing (Multiple hairdressers) | Per day | 42.00 | 44.00 | 4.8% |
| | Hairdressing (Multiple hairdressers) | Per half day | 21.50 | 22.50 | 4.7% |
| | Hairdressing (Single hairdressers) | Per day | 34.50 | 36.00 | 4.3% |
| | Hairdressing (Single hairdressers) | Per half day | 18.00 | 19.00 | 5.6% |
| | Social Centre Membership - out of borough | Per year | 21.00 | 22.00 | 4.8% |
| | Social Centre Membership - single person | Per year | 10.75 | 11.25 | 4.7% |
| | Social Centre Membership (persons in receipt of Benefits) | Per year | 6.00 | 6.50 | 8.3% |
| | Takeaway Food/Sandwiches - Members | Per item - up to | 6.80 | 7.50 | 10.3% |
| | Weekday meal - Members | Per meal | 4.90 | 5.10 | 4.1% |
| | Weekday meal - Non-Members | Per meal | 5.40 | 5.60 | 3.7% |
| Daycare+ Service | | | | | |
| | Activities at Community & Wellbeing Centre | Per session | as advised | | |
| | Extra Support Day Care | Half Day | 20.00 | 20.00 | 0.0% |
| | Extra Support Day Care | Full Day | 40.00 | 40.00 | 0.0% |

Service: Community Services

Service Manager: Ian Dyer

| Service | Description | Unit | 2018/19 | 2019/20 | % Change |
|----------------------------|---|-------------------------------|------------|------------|----------|
| Community Alarm | | | | | |
| | Equipment not returned on discontinuance of service | Alarm and pendant | 135.00 | 139.00 | 3.0% |
| | Key safe rental | Per month | 2.75 | 2.85 | 3.6% |
| | Replacement of lost pendants | Per item | 53.55 | 55.00 | 2.7% |
| | Sale of key boxes | Per item | 53.55 | 55.00 | 2.7% |
| | Standard charge | Per person per unit per month | 21.50 | 21.50 | 0.0% |
| | Standard Charge - mobile phone units | Per person per unit per month | 26.80 | 27.60 | 3.0% |
| | Standard charge (existing client in residential home on benefits 2,3,7) | Per person per unit per month | 18.55 | 19.00 | 2.4% |
| Meals at Home | | | | | |
| | Delivery Service | Per sandwich | 2.55 | 2.60 | 2.0% |
| | Delivery Service | Main Meal only | 3.35 | 3.45 | 3.0% |
| | Delivery Service | Dessert only | 1.25 | 1.30 | 4.0% |
| | Delivery service out of borough | Per sandwich | 2.70 | 2.80 | 3.7% |
| | Delivery service out of borough | Main meal only | 3.80 | 4.00 | 5.3% |
| | Delivery service out of borough | Dessert only | 1.30 | 1.40 | 7.7% |
| | Shopping Service | Per occasion | 6.00 | 6.00 | 0.0% |
| | Shopping Service - reduced charge | Per occasion | 4.30 | 4.30 | 0.0% |
| Transport from Home | | | | | |
| | Day Centre Transport | Return | 4.30 | 4.40 | 2.3% |
| | Dial-a-bus | Return | 6.40 | 6.50 | 1.6% |
| | Dial-a-ride | Single | 5.80 | 5.90 | 1.7% |
| | Dial-a-ride | Return | 11.60 | 11.80 | 1.7% |
| | Excursions | Per excursion | as advised | as advised | |
| | Membership | Annual | 15.00 | 15.00 | 0.0% |
| | Nursing Home adj Borough | Return | 11.90 | 12.20 | 2.5% |
| | Out of Borough Hospitals | Return | 21.70 | 22.30 | 2.8% |
| Shopmobility | | | | | |
| | Annual membership (2 hours free equipment use per visit) | Annual | 22.00 | 22.00 | 0.0% |
| | Non members - Day rate (includes 2 hours use of equipment) | Per visit | 5.50 | 5.50 | 0.0% |

Service: Private Sector Housing
Service Manager: Rod Brown

| Service | Description | Unit | 2018/19 | 2019/20 | % Change |
|-------------------------------|-------------------------------------|----------------------------|---------|---------|----------|
| Houses of Multiple Occupation | | | | | |
| | Application over 5 units (or lets) | Per unit (or let) | 122.00 | 122.00 | 0.0% |
| | Application up to 5 units (or lets) | Per application or renewal | 610.00 | 610.00 | 0.0% |